

2015 SUMMARY OF PROCESSED TRAINING/SEMINARS

CONTROL NUMBER	SEMINAR TITLE	DATE	DEPT./DIV.	TOTAL PAX	TOTAL TRAINING FEE
PKTD-01	PRODUCT KNOWLEDGE SEMINAR FOR JOHNNIE WALKER & DIAGEO	JAN 26	SOD-FM T1, T2, T3	43	-
PSTD-02	IT INFRASTRUCTURE LIBRARY (ITIL) 2011 EDITION FOUNDATION	APRIL 16	SOAD	2	Php 78,400.00
PKTD-03	JOHNNIE WALKER/DIAGEO PRODUCT KNOWLEDGE SEMINAR	APRIL 16	SOD-FM T1, T2, T3	50	-
PKTD-04	REMY MARTIN AND BRUICHLADDICH-sponsored PRODUCT KNOWLEDGE SEMINAR	APRIL 17	SOD-FM	10	-
SCTD-05	TRAINING THE TRAINERS	APRIL 24	COD, MSD, ICTD, HRMD	11	Php 160,160.00
SCTD-06	SUPERVISORY DEVELOPMENT COURSE (TRACK 1)	JUNE 05	COD, WOD, MSD,SOAD, SECURITY, CRD	9	Php 54,000.00
IHTD-07	TECHNICAL TRAINING on PROPER MAINTENANCE and TROUBLE SHOOTING of VQPOS SYSTEM	JUNE 08	MSD, ICTD, SOAD	20	-
PSTD-08	PROJECT MANAGEMENT SKILLS FOR BUSINESS and SOFTWARE QUALITY MODELS/STANDARDS and SOFTWARE QUALITY ASSURANCE	JUNE 18	MSD	4	Php 66,644.00
SCTD-09	SUPERVISORY DEVELOPMENT COURSE (TRACKS 2&3)	JULY 07	COD, WOD, MSD, SOAD, SECURITY, CRD	9	Php 54,000.00
PKTD-10	JACK DANIEL'S-sponsored PRODUCT KNOWLEDGE SEMINAR	JULY 15	SOD	10	-
PKTD-11	CHIVAS-sponsored PRODUCT KNOWLEDGE SEMINAR	JULY 21	SOD	10	-
PSTD-12	APPRAISAL & DISPOSAL OF GOVERNMENT PROPERTIES	JULY 21	ADMINISTRATIVE	8	Php 7,200.00

2015 SUMMARY OF PROCESSED TRAINING/SEMINARS cont...

CONTROL NUMBER	SEMINAR TITLE	DATE	DEPT./DIV	TOTAL PAX	TOTAL TRAINING FEE
PSTD-13	SOFTWARE TEST AUTOMATION	AUG 04	MSD, ICTD	2	Php 33,322.24
PSTD-14	eGOVERNMENT PROJECT MANAGEMENT	AUG 17	MISD, MSD, SOAD, ICTD	4	Php 24,000.00
PSTD-15	BASIC TRAINING and REFRESHER COURSE for POLLUTION CONTROL OFFICER	SEPT 09	FMD	2	Php 25,000.00
PKTD-16	CAMUS COGNAC-sponsored PRODUCT KNOWLEDGE SEMINAR	SEPT 22	SOD	20	-
PKTD-17	HENNESSY-sponsored PRODUCT KNOWLEDGE SEMINAR	SEPT 30	SOD	10	-
PSTD-18	20480B PROGRAMMING in HTML5 with JavaScript and CSS3	OCT 17	ICTD	2	Php 56,000.00
PSTD-19	20488B DEVELOPING MICROSOFT SHAREPOINT SERVER 2013	OCT 17	ICTD	2	Php 64,000.00
PSTD-20	20489B DEVELOPING MICROSOFT SHAREPOINT SERVER 2013 CORE SOLUTIONS SERVER 2013 Advanced Solutions	OCT 17	ICTD	2	Php 60,000.00
PSTD-21	BUSINESS INTERRUPTION	OCT 17	INTERNATIONAL	1	Php 14,500.00
PSTD-22	PHILGEPS TRAINING	NOV 16	PURCHASING	2	Php 4,800.00
PSTD-23	ENVIRONMENTAL TRAINING for MANAGING HEADS	DEC 7	FMD	1	Php 5,500.00

2015 TRAINING SECTION ACCOMPLISHMENT REPORT

I. PROCESSED PUBLIC SEMINARS					
CONTROL NUMBER	SEMINAR TITLE	DATE	DEPT./DIV.	TOTAL PAX	TOTAL TRAINING FEE
PSTD-02	IT INFRASTRUCTURE LIBRARY (ITIL) 2911 EDITION FOUNDATION	APRIL 16	SOAD	2	Php 78,400.00
PSTD-08	PROJECT MANAGEMENT SKILLS for BUSINESS ANALYST and SOFTWARE QUALITY MODELS/STANDARDS and SOFTWARE QUALITY ASSURANCE	JUNE 18	MSD	4	Php 66,644.48
PSTD-12	APPRAISAL & DISPOSAL of GOVERNMENT PROPERTIES	JULY 21	ADMINISTRATIVE	8	Php 7,200.00
PSTD-13	SOFTWARE TEST AUTOMATION	AUG 04	MSD, ICTD	2	Php 33,322.00
PSTD-14	eGOVERNMENT PROJECT MANAGEMENT	AUG 17	MISD, MSD, SOAD, ICTD	4	Php 24,000.00
PSTD-15	BASIC TRAINING and REFRESHER COURSE for POLLUTION CONTROL OFFICER	SEPT 09	FMD	2	Php 25,000.00
PSTD-18	20480B PROGRAMMING in HTML5 with JavaScript and CSS3	OCT 17	ICTD	2	Php 54,000.00
PSTD-19	20488B DEVELOPING MICROSOFT SHAREPOINT SERVER 2013	OCT 17	ICTD	2	Php 64,000.00
PSTD-20	20489B DEVELOPING MICROSOFT SHAREPOINT SERVER 2013 CORE SOLUTIONS SERVER 2013	OCT 17	ICTD	2	Php 60,000.00
PSTD-21	BUSINESS INTERRUPTION	OCT 17	INTERNATIONAL	1	Php 14,500.00

PROCESSED PUBLIC SEMINARS cont..

CONTROL NUMBER	SEMINAR TITLE	DATE	DEPT./DIV	TOTAL PAX	TOTAL TRAINING FEE
PSTD-22	PHILGEPS TRAINING	NOV 16	PURCHASING	2	Php 4,800.00
PSTD-23	ENVIRONMENTAL TRAINING for MANAGING HEADS	DEC 17	FMD	1	Php 5,500.00
SCTD-05	TRAINING THE TRAINERS	APRIL 24	ICTD, HRMD, COD, MISD	11	Php 160,160.00
SCTD-06	SUPERVISORY DEVELOPMENT COURSE (TRACK 1)	JUNE 05	COD, WOD, MISD, SOAD, CRD, SECURITY	9	Php 54,000.00
SCTD-09	SUPERVISORY DEVELOPMENT COURSE (TRACK 3)	JULY 07	COD, WOD, MSD, SOAD, CRD, SECURITY	9	Php 54,000.00
TOTAL PUBLIC SEMINARS= 15		NO. OF DEPT./DIV served= 14		TOTAL TRAINING FEE=	
		TOTAL PAX = 62		Php 707,526.48	

II. PRODUCT KNOWLEDGE SEMINAR

CONTROL NUMBER	SEMINAR TITLE	DATE	DEPT./DIV	TOTAL PAX
PKTD-01	PRODUCT KNOWLEDGE SEMINAR FOR JOHNNIE WALKER & DIAGEO	JAN 26	SOD-FM, T1, T2, T3	43
PKTD-03	JOHNNIE WALKER/DIAGEO PRODUCT KNOWLEDGE SEMINAR	APRIL 16	SOD-FM, T1, T2, T3	50
PKTD-04	REMY MARTIN and BRUICHLADDICH-sponsored PRODUCT KNOWLEDGE SEMINAR	APRIL 17	SOD-FM	10
PKTD-10	JACK DANIEL'S-sponsored PRODUCT KNOWLEDGE SEMINAR	JULY 15	SOD-FM	10
PKTD-11	CHIVAS-sponsored PRODUCT KNOWLEDGE SEMINAR	JULY 21	SOD-FM	10
PKTD-16	CAMUS-COGNAC-sponsored PRODUCT KNOWLEDGE SEMINAR	SEPT 22	SOD-FM	20
PKTD-17	HENNESSY-sponsored PRODUCT KNOWLEDGE SEMINAR	SEPT 30	SOD-FM	10
TOTAL PRODUCT KNOWLEDGE SEMINARS= 7			PAX SERVED= 153	

III. ON-SITE SEMINAR

CONTROL NUMBER	SEMINAR TITLE	DATE	DEPT./DIV.	TOTAL PAX
IHTD-07	TECHNICAL TRAINING ON PROPER MAINTENANCE and TROUBLE SHOOTING of VQPOS SYSTEM	JUNE 18	MSD, SOAD	20
TOTAL IN-HOUSE SEMINAR= 1		TOTAL TRAINING FEE Php 24,000.00		TOTAL ATTENDEES=20

IV. IN-HOUSE SEMINAR

CONTROL NUMBER	SEMINAR TITLE	DURATION	DEPT./DIV	TOTAL PAX
	CUSTOMER SERVICE EXCELLENCE	SEPTEMBER 17- OCT. 2, 2015	SOD, COD	282
	INTERNAL CUSTOMER SERVICE SEMINAR	NOVEMBER 04- DECEMBER 01, 2015	HEAD OFFICE PERSONNEL	475
TOTAL IN-HOUSE SEMINAR= 2		TOTAL BUDGET USED Php 299,146.94		TOTAL ATTENDEES= 757

V. CUSTOMER SERVICE ORIENTATION

PERIOD COVERED	DFP	CONCE	SG	TOTAL PAX
JANUARY 14 - DECEMBER 23	203	631	5	839

2015 QUALITY CUSTOMER SERVICE ORIENTATION

1ST - 4TH QUARTER

TOTAL PAX PER CATEGORY				
PERIOD COVERED	DFP	CONCE	SG	TOTAL PAX
FROM BEGINNING TO END	203	631	5	839