



STAKEHOLDER RELATIONSHIPS

EMPLOYEE SAFETY, HEALTH AND WELFARE

Policy Statement

DFPC is committed to continually enhance the professional growth and well-being of its employees.

Activities

DFPC has a Corporate Training Track which includes company-wide in-house and external professional and management trainings for employees of all levels. It also conducts regular area/shift rotations which allows the store employees to experience working in different shifts.

Employee health, safety and welfare is addressed by having a health service provider, in-house gym, wellness seminars, shuttle service, life insurance, and various employee activities such as birthday meetings with top management, sports fest, summer outings, Christmas and anniversary programs.

DFPC also has a CSC approved PRAISE (Program on Awards and Incentives for Service Excellence) Program which provides for the usual mandated benefits such as loyalty award, retiree service award and other individual employee awards.

Safety Performance

In coordination with the MMDA, DFPC's Security Department established the Risk Reduction and Emergency Response Team (RRERT) to prepare DFPC employees, supplier employees and protect customers in the event of fire, earthquake and other calamities.

DFPC has conducted an Earthquake Disasters Emergency Preparedness Practical Drill Exercise and Orientation Seminars on July 7-10, 2015 for its employees and concessionaires, and participated in the Metro Manila-Wide Earthquake Drill on July 30, 2015.

In compliance with required Technical Specification, the Security Department in coordination with the different Security Providers, spearhead the following training program for the DFPC security personnel for the safety of the customers and employees:

| DATE | TOPIC |
|--------------------|---|
| July 18-19, 2015 | Emergency Preparedness (Crowd Control, Earthquake and Fire Drill) |
| July 25-26, 2015 | First Aid |
| August 8-9, 2015 | Bomb and Bomb Component Identification/Detection |
| August 22-23, 2015 | Safe Handling of Fire & Ammunition and Proficiency Firing |